

#### BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

[Regulation 34(2)(f) of the SEBI (Listing Obligations and Disclosure Requirements), Regulations, 2015]

The present report has been compiled in accordance with the guidelines set forth by the Securities and Exchange Board of India (SEBI) for Business Responsibility and Sustainability Reporting (BRSR). Its principal aim is to demonstrate enhanced transparency regarding the ways in which enterprises generate value by actively contributing to a sustainable economy. The report highlights our unwavering dedication to creating long-term value for our stakeholders while simultaneously promoting sustainable development.

## **SECTION A: GENERAL DISCLOSURES**

#### I. DETAILS OF THE ENTITY

Serial no.	Particulars	Response				
1.	Corporate identity Number (CIN) of the	L24299MH2018PLC422236				
	Entity					
2.	Name of the Entity	SUVEN PHARMACEUTICALS LIMITED				
3.	Year of incorporation	2018				
4.	Registered office address	215 Atrium, C Wing, 8th Floor, 819-821,				
		Andheri Kurla Road, Chakala, Andheri East,				
		Chakala MIDC, Mumbai, Maharashtra				
		400093				
5.	Corporate address	202, A Wing, Galaxy Towers, Plot No 1,				
		Hyderabad Knowledge City TSIIC Raidurg,				
		Hyderabad, Telangana - 500081				
6.	E-mail	khrao@suvenpharm.com				
7.	Telephone	+914023549414/ 3311				
8.	Website	www.suvenpharm.com				
9.	Financial year for which reporting is	2023 - 2024				
	being done					
10.	Name of the Stock Exchange(s) where	BSE Limited (BSE)				
	shares are listed	<ul> <li>National Stock Exchange of India</li> </ul>				
		Limited (NSE)				
11.	Paid-up Capital	Rs. 25,45,64,956				
12.	Name and contact details (telephone,	Dr. V Prasada Raju, Managing Director,				
	email address) of the person who may be	Tel: +91 40-23549414,				
	contacted in case of any queries on the	·				
	BRSR report					
13.	Reporting boundary - Are the disclosures	The disclosures under this report are made				
	under this report made on a standalone	on standalone basis for Suven				
	basis (i.e., only for the entity) or on a	Pharmaceuticals Limited.				



	consolidated basis (i.e., for the entity and all the entities which form a part of its consolidated financial statements, taken together).	
14.	Name of the assurance provider	None
15.	Type of assurance obtained	Not Applicable

#### II. PRODUCTS/SERVICES

**16.** Details of business activities (accounting for 90% of the turnover):

S.No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1.	Manufacturing	Manufacturing and trading of Active Pharmaceutical	
		Intermediates and Formulations	

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S.No.	Product/Service			NIC Code	%	of	total	Turnover
					cont	ribute	d	
1.	Manufacture pharmaceutical	of	other	21009			100%	

#### III. OPERATIONS

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of Plants	Number of offices	Total
National	5	1	6
International	0	1	1

#### 19. Markets served by the entity:

#### a) Number of locations

Locations	Number
National (No. of States)	8
International (No. of Countries)	25



## b) Contribution of exports:

What is the contribution of exports as a	89.79%
percentage of the total turnover of the entity?	

## c) Type of Customers

A brief on types of customers	Suven Pharma functions within the Business-to-Business (B2B) operations, functioning as an allencompassing Contract Development and Manufacturing Organization (CDMO).
	Suven is a complete solution provider in the biopharmaceutical industry, catering to the multifaceted needs of global pharmaceutical enterprises.
	Our customers include other pharmaceutical companies, wholesalers, distributors, Hospitals, government institutions, etc.

#### IV. EMPLOYEES

20. Details at the end of the year of financial year:

a) Employees and workers (including differently abled):

S. No	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
			Employee	S		
1.	Permanent (D)	1052	994	94.49%	58	5.51%
2.	Other than Permanent (E)	1	-	-	-	-
3.	Total employees (D + E)	1052	994	94.49%	58	5.51%
			Workers			
1.	Permanent (F)	1	1	1	1	-
2.	Other than Permanent (G)	1140	975	85.53%	165	14.47%
3.	Total workers (F + G)	1140	975	85.53%	165	14.47%



#### b) Differently abled Employees and workers:

S. No	Particulars	Total	Male		Female	
		(A)	No. (B)	% (B / A)	No. (C)	% (C / A)
	Γ	Differently	Abled Employ	vees		
1.	Permanent (D)	0	-	-	-	-
2.	Other than Permanent (E)	0	-	-	-	-
3.	Total differently abled	0	-	-	-	-
	employees (D + E)					
		Differentl	y Abled Work	ers		
1.	1. Permanent (F)		-	-	-	-
2.	Other than Permanent (G)	0	-	-	-	-
3.	Total differently abled	0	-	-	-	-
	workers (F + G)					

#### 21. Participation/Inclusion/Representation of women:

Category	Total (A)	No. and percentage of Females		
		No. (B)	% (B / A)	
Board of Directors	8	2	25%	
Key Management	5	0	-	
Personnel (KMP)*				

KMP here includes – Executive Chairman, Managing Director, Chief Executive Officer, Chief Financial Officer, Company Secretary

#### 22. Turnover rate for permanent employees and workers:

Category	FY 2023-24 (Turnover rate in current FY)			FY 2022-23 (Turnover rate in previous FY)			FY 2021-22 (Turnover rate in the year prior to the previous FY)		
	Male Female Total		Male	Female	Total	Male	Female	Total	
Permanent	10%	1.76%	11.76%	11.27%	1.10%	12.37%	13.34%	1.21%	14.55%
Employees									
Permanent	NA	NA	NA	NA	NA	NA	NA	NA	NA
Workers									

### V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

#### 23. Names of holding / subsidiary / associate companies / joint ventures:

S. No.	Name of the holding /	Indicate whether	% of	Does the entity indicated at
	subsidiary / associate	holding/	shares	column A, participate in the
	companies / joint ventures	Subsidiary/	held by	Business Responsibility
	(A)	Associate/ Joint	listed	initiatives of the listed
		Venture	entity	entity? (Yes/No)



1.	Berhyanda Limited	Holding	-	No
2.	Suven Pharma Inc.	Wholly owned	100%	No
		Subsidiary		
3.	Casper Pharma Private	Wholly owned	100%	No
	Limited	Subsidiary		

#### VI. CORPORATE SOCIAL RESPONSIBILITY (CSR) DETAILS

24.

Whether CSR is applicable as per section 135 of	Yes			
Companies Act, 2013: (Yes/No)				
	FY 2023-24	FY 2022-23		
Turnover (in Rs. Lakhs)		1,33,007.98		
	1,02,499.32			
Net worth (in Rs. Lakhs)		1,74,938.06		
	2,05,589.62			

#### VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from	Grievance Redressal	FY 2023 Year)	-24 (Current	Financial	FY 2022- Year)	23 (Previous	Financial
whom complaint is received	Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	Numbe r of complai nts filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complain ts filed during the year	Number of complaints pending resolution at close of the year	Remarks
Communities	Yes	NIL	NIL	NA	Nil	Nil	NA
Investors (other than shareholders)	Yes <a href="https://suvenpharm.c">https://suvenpharm.c</a> <a href="mailto:om/corpor-ate-info/">om/corpor</a> <a href="mailto:ate-info/">ate-info/</a>	NIL	NIL	NA	Nil	Nil	NA
Shareholders	Yes https://suv enpharm.c om/corpor ate-info/	3	0	All were resolved	72	0	All were resolved



Employees	Yes	NIL	NIL	NA	Nil	Nil	NA
and workers							
Customers	Yes	NIL	NIL	NA	Nil	Nil	NA
Value Chain	Yes	NIL	NIL	NA	Nil	Nil	NA
Partners							
Others	-	-	-	-	-	-	-
(Please							
specify)							

The Company has implemented a Stakeholder Management Policy to address concerns and grievances from internal and external stakeholders efficiently.

For further details, refer to the Stakeholder Management Policy available at given weblink: <a href="https://www.suvenpharm.com/images/pdf/policies/BRSR">https://www.suvenpharm.com/images/pdf/policies/BRSR</a> Policies.pdf

#### 26. Overview of the entity's material responsible business conduct issues:

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format:

S. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Energy Management and GHG Emission	Risk	The pharmaceutical industry contributes to global GHG emissions due to its energy-intensive processes leading to climate change and environmental degradation. Government and regulatory bodies are increasingly	Gas emissions and efficiently manage energy consumption. These efforts encompass various projects such as the installation of on-site solar power generation systems, the substitution of outdated machinery	Negative



			implementing stricter emissions regulations, which can lead to fines and penalties.	alternatives, the exchange of CFL bulbs for LED lights, and the integration of cuttingedge technologies, among others.	
2	Water & Wastewater Management	Risk	Water is a critical component in pharmaceutical, used for various purposes such as cleaning, formulation, and quality control and any issues with water quality can lead to product contamination. Pharmaceutical companies are subject to strict regulations regarding water usage, waste disposal, and environmental protection.	waste from operations. The company has implemented a waste management system and protocol that aligns with Local Regulations at all of its facilities, aimed at minimizing risks. Right from the inception, Suven places	Negative
3	Product Quality & Safety	Opportunity	In the pharmaceutical industry, ensuring product quality and safety holds significant importance. Suven certified to ISO standards (i.e., ISO 9001, ISO 14001, and ISO 45001) to	-	Positive



			maintain		
			consistent and		
			controlled		
			production		
			process in		
			accordance with		
			quality standards.		
			Additionally,		
			Suven employs		
			efficient Quality		
			Management		
			Systems to		
			oversee and		
			regulate quality		
			throughout every		
			phase of product		
			development and		
			manufacturing.		5 111
4		Opportunity	Suven maintains	-	Positive
	Practices		favourable labour practices to draw		
			and retain		
			talented		
			professionals in a		
			competitive job		
			landscape. It		
			additionally		
			acknowledges and		
			compensates		
			exceptional		
			employee		
			accomplishments with diverse		
			incentives,		
			bonuses, and		
			recognition		
			initiatives.		
			Suven has		
			established and		
			enforced rigorous		
			safety protocols		
			within its		
1			77101111		



			manufacturing		
			and research sites		
			to ensure worker		
			protection from		
		5: 1	potential risks.		
5.		Risk	As Suven depends	To mitigate the risk, Suven regularly	Negative
	Sourcing &		on import for	assesses supplier	
	Efficiency		KSM and APIs,	capabilities, financial	
			delay in sourcing	stability, and	
			materials or	contingency plans to	
			production can	ensure their ability to	
			lead to project	meet demands even	
			delays for	during unforeseen	
			pharmaceutical	circumstances.	
			companies that		
			are relying on		
			Suven's services.		
			These delays		
			strain client		
			relationships, lead		
			to loss of		
			business, and		
			harm the		
			company's		
			reputation within		
			the industry.		
6	Occupational	Risk	As a responsible	Measures undertaken	Negative
	Health and		corporate citizen,	to mitigate risks	
	safety		it is Suven's	include-	
			prerogative to	1) 5 of our Research	
			maintain a safe	and Formulations	
			working environment that	manufacturing units are ISO 450001	
			is free of injuries,	Management	
			accidents, and	systems (health &	
			fatalities.	safety management	
			Poor occupational	systems) certified. We	
			health and safety	have developed and	
			can negatively	implemented strong	
			impact labour	Health and Safety	
			costs through	Systems at all our	



labour	plants.	
productivity.	2) Regular safety	
Further, any gaps	training, drills for	
in meeting Health	response	
& Safety (HS)	management	
regulatory	systems, and capacity	
standards can	building sessions are	
lead to penal	conducted.	
actions.	3) Internal and	
decions.	external audits are	
	conducted every year	
	for all the facilities.	

## **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

S.	Disclosure	P1	P2	Р3	P4	P5	P6	P7	P8	P9
No	Questions									
	Policy and management processes									
1.	a) Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes								
	b) Has the policy been approved by the Board? (Yes/No)	Yes								



	c) Web Link of the Policies, if available	Anti-Corruption and Anti-	Supplier Code of conduct	Code of Conduct for Employees	Stakeholder Management  Policy	Human Rights policy	Environmental Policy	Policy on Responsible Advocacy	Corporate Social Responsibility Social Policy	Cyber Security Policy
2.	Whether the entity has translated the policy into procedures. (Yes / No)				the polic					
3.	Do the enlisted policies extend to your value chain partners? (Yes/No)		ese exter applicabl		ue chain	partners	wherev	er it is re	levant a	nd to the



4.	Name of the									
	national and									
	international						_			
	codes	3C)			3C)	3C)	ter	3C)	3C)	
	/certifications/	al GRI			al GRI	al GRI	Sys	al GRI	al GRI	
	labels /	io N	<b>Ξ</b> αι	ety	ior (N	ior (N	nt :	io N	io N	<b>E</b>
	standards (e.g.	Nat	ter	Saf	Nat uct	Nat uct	me	Nat	Nat	ter
	Forest	l əc ndı	Sys rac	∞	nd I	ndı	ge	l ər ndı	ndı	Sys
	Stewardship	o th	int g P	담	o tl Co	o tl Co	ana	o t Co	o th	int
	Council,	re t	m Irin	<del>L</del> ea	re t ess	re t ess	Σ	re t	re t	me
	Fairtrade,	adhere to the National Business Conduct (NGF	age Ictu	a F	adhere to the National Business Conduct (NGRBC)	adhere to the National Business Conduct (NGRBC)	ıtal	adhere to the National Business Conduct (NGRBC)	adhere to the National Business Conduct (NGRBC)	age
	Rainforest	ad Bu	ang ufa	ion	ad Bu	ad Bu	ner	ad Bu	ad Bu	ans
	Alliance,	ons	Jan Z	oat	ons ole	ons ole	onr	ons	ons	Σ
	Trustea)	atio nsil	alit, d N	lno	atio	atio	Vir.	atio	atio	ality
	standards (e.g.,	per	Quality Management System Sood Manufacturing Practice	. 0c	per	per	– Environmental Management System	per	per	Quality Management System
	SA 8000,	s o Res		- 8 - Sys	s o Res	s o Res	5	s o Res	s operations Responsible	Ī
	OHSAS, ISO, BIS)	'yu'	015 rer	201 nt	'ny'	'ny'	201	any's operations on Responsible	any' on	015
	adopted by your	npa	1:2 Cur	01:: me	npa	npa	01:	npa	npa	1:2
	entity and	Our Company's operations adhere to the National Guidelines on Responsible Business Conduct (NGRBC)	ISO 9001:2015 – Quality Management System cGMP - Current Good Manufacturing Practice	ISO 45001:2018 – Occupational Health & Safety Management System	Our Company's operations Guidelines on Responsible	Our Company's operations adhere to the National Guidelines on Responsible Business Conduct (NGR	SO 14001:2015	Our Company's operations adhere to the National Guidelines on Responsible Business Conduct (NGR	Our Company's operations adhere to the National Guidelines on Responsible Business Conduct (NGR	9001:2015 -
	mapped to each	ur ( uid	ISO 9	SO 4 Mana	ur ( uid	ur ( uid	0 1	ur ( uid	ur ( uid	SO 6
	principle.	0 5	SI	SI >	0	0	IS	0	0	SI
5.	Specific									objectives
	commitments,		_		•				corpora	te social
	goals and	respons	ibility. Th	nese goal	s encomp	pass the fo	ollowing	:		
	targets set by									
	the entity with	1.	Reduce a	bsolute S	Scope 1 &	2 emission	ons by 3	5% by 20	30	
	defined	2. (	Complete	e compre	hensive S	Scope 3 G	HG inve	ntorizatio	on and se	t targets
	timelines, if any.	ŀ	oy 2025.							
		3. 9	Suven is	committe	ed to Abs	olute Net	Zero by	2050.		
		4.	Transitio	n to rono					0/ (	1
				ii to rene	wable en	ergy sour	ces by a	t least 20	% of tota	ii energy
			use by 20		wable en	ergy sour	ces by a	t least 20	% of tota	ii energy
		ι	use by 20	)27.		ergy sour 10% by 2		t least 20	% of tota	ii energy
		5. F 6. S	use by 20 Reduce e Switch to	)27. nergy int ) 100% re	ensity by	10% by 2	.030 sage by 2	2040	% of tota	ii energy
		5. F 6. S 7. F	use by 20 Reduce e Switch to Reduce s	027. energy int 0100% re pecific w	ensity by newable ater cons	10% by 2 energy us umption	2030 Sage by 2 by 15% l	2040 by 2028	% of tota	ii energy
		5. F 6. S 7. F	use by 20 Reduce e Switch to Reduce s	027. energy int 0100% re pecific w	ensity by newable ater cons	10% by 2	2030 Sage by 2 by 15% l	2040 by 2028	% of tota	ii energy
		5. F 6. S 7. F 8. F	use by 20 Reduce e Switch to Reduce s ncrease Reductio	onergy into 100% repecific wwater reconstruction in haza	ensity by enewable ater cons cycling ar rdous wa	10% by 2 energy us umption d reuse b ste going	2030 Sage by 2 by 15% b y 15% b to landf	2040 by 2028 y 2030		
		5. F 6. S 7. F 8. F 9. F	use by 20 Reduce e Switch to Reduce s ncrease Reductio Achieve z	nergy into 100% respecific water respection in haza	ensity by enewable ater cons cycling ar rdous wa ee to land	10% by 2 energy us umption id reuse b ste going fill by 204	2030 Sage by 2 by 15% b by 15% b to landf	2040 by 2028 y 2030 ill by 15%	s by 2030	
		5. F 6. S 7. F 8. F 9. F 10. /	use by 20 Reduce e Switch to Reduce s ncrease Reductio Achieve z ncrease	nergy into 100% respectific water respection in haza the representation.	ensity by enewable ater cons cycling ar rdous wa ee to land	10% by 2 energy us umption d reuse b ste going	2030 Sage by 2 by 15% b by 15% b to landf	2040 by 2028 y 2030 ill by 15%	s by 2030	
		5. F 6. S 7. F 8. F 9. F 10. A	use by 20 Reduce e Switch to Reduce s ncrease Reductio Achieve z ncrease 20% by 2	nergy into 100% repecific water reconstruction in haza zero wast the repressore	ensity by enewable ater cons cycling ar rdous wa ee to land esentation	energy us umption of d reuse b ste going fill by 204 n of wome	2030 Sage by 2 by 15% b by 15% b to landf 20 en in the	2040 by 2028 y 2030 ill by 15% workfor	6 by 2030 ce to at l	east
		5. F 6. S 7. F 8. F 9. F 10. A 11. F	use by 20 Reduce e Switch to Reduce s ncrease Achieve z ncrease 20% by 2 ncrease	nergy into 100% repecific water reconstruction in haza the representation of the represe	ensity by enewable ater cons cycling ar rdous wa e to land esentation tation of	energy us umption d reuse b ste going fill by 204 n of wome	2030 Sage by 2 by 15% b by 15% b to landf 0 en in the	2040 by 2028 y 2030 ill by 15% workfor ship to 25	6 by 2030 ce to at l	east
		5. F 6. S 7. F 8. F 9. F 10. A 11. F	use by 20 Reduce e Switch to Reduce s ncrease Achieve z ncrease 20% by 2 ncrease	nergy into 100% repecific water reconstruction in haza the representation of the represe	ensity by enewable ater cons cycling ar rdous wa e to land esentation tation of	energy us umption of d reuse b ste going fill by 204 n of wome	2030 Sage by 2 by 15% b by 15% b to landf 0 en in the	2040 by 2028 y 2030 ill by 15% workfor ship to 25	6 by 2030 ce to at l	east
		5. F 6. S 7. F 8. F 9. F 10. A 11. F	use by 20 Reduce e Switch to Reduce s ncrease Achieve z ncrease 20% by 2 ncrease	nergy into 100% repecific water reconstruction in haza the representation of the represe	ensity by enewable ater cons cycling ar rdous wa e to land esentation tation of	energy us umption d reuse b ste going fill by 204 n of wome	2030 Sage by 2 by 15% b by 15% b to landf 0 en in the	2040 by 2028 y 2030 ill by 15% workfor ship to 25	6 by 2030 ce to at l	east



6.	Performance of the entity against the specific commitments, goals and targets alongwith reasons in case the same are not met	The goals set by the company for FY 2023-24 were revised during the period. Therefore, after considerable deliberations and assessments, Suven has incorporated new comprehensive goals for FY 2024-25.  It is pertinent to note that Suven is committed to improve its ESG performance and therefore adequate systems are introduced to measure the year on year performance of the revised goals.
		Governance, leadership, and oversight
7.	Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements	As the Director responsible for business sustainability, I am pleased to report that our company has made significant progress in addressing key Environmental, Social and Governance (ESG) principles. Suven is a credible CDMO partner for innovator companies in manufacturing critical medicines that secure lives. Suven Pharma doesn't stop at enabling healing lives by supplying starting materials; it is also committed to giving people a better quality of life. It prioritizes promoting education, healthcare, women empowerment, environmental sustainability, rural development, safe drinking water, environmental protection, and mid-day meal programs for the underprivileged.  Our focus on sustainability has helped us meet our targets and improved the overall impact of our operations on the environment, our stakeholders and the communities we serve. We have achieved significant milestones, such as
		increasing our engagement with suppliers to ensure ethical sourcing practices and investing in local communities through various initiatives. We are committed to continuously improving our ESG performance and are setting new targets for the future.  - Dr. V Prasada Raju, Managing Director DIN: 07267366
8.	Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).	The Corporate Social Responsibility Committee has been entrusted with the highest authority to oversee and implement the Business Responsibility Policies.
9.	Does the entity have a specified	Suven has designated an Internal Committee for decision making on sustainability related issues.

Committee of



Τ,
the Board/
Director
responsible for
decision making
on sustainability
related issues?
(Yes / No). If
yes, provide
details

## **10.** Details of Review of NGRBCs by the Company:

Subject for	Indicate whether review was Frequency (Annually/ Half yearly/
Review	undertaken by Director / Committee of Quarterly/ Any other – please specify)
	the Board/ Any other Committee
	P1 P2 P3 P4 P5 P6 P7 P8 P9 P1 P2 P3 P4 P5 P6 P7 P8 P9
Performance	Yes, performance against enlisted Annually
against above	policies and necessarily follow up
policies and	actions are duly reviewed by the Risk
follow up action	and Management Committee.
Compliance with	Yes, we comply with statutory Quarterly
statutory	requirements relevant to the principles
requirements of	with regard to Statutory requirements
relevance to the	and review was undertaken by the
principles, and	Board of Directors.
rectification of	
any non-	
compliances	

## 11. Independent assessment/ evaluation of the working of its policies by an external agency:

Has the entity carried out independent	P1	P2	Р3	P4	P5	P6	Р7	P8	P9
assessment/ evaluation of the working	All t	he po	licies	of the	Com	pany	are ev	/aluat	ted internally, and
of its policies by an external agency?	such	n pol	icies	are	devel	oped	as	a re	sult of detailed
(Yes/No). If yes, provide name of the	consultations and research on the best practices adopted by								
agency.	organisations across the industry.								
		her,	J Su	ındhaı	resan	&	Assoc	ciates	, specialising in
	Com	plian	ce, G	overn	ance	and	Susta	ainabi	lity advisory has
	revi	ewed	the w	orking	g of th	ne pol	icies.		



**12.** If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	Р3	P4	P5	P6	P7	P8	P9
The entity does not consider the	This	particul	ar sec	ction is	deer	ned ir	napplic	able	to the
Principles material to its business	Comp	any	as t	he (	Compa	ny's	enliste	ed	policies
(Yes/No)	comp	rehensiv	ely co	ver all a	spects	as req	uired ι	ınder	each of
The entity is not at a stage where it is in	the 9	principle	es.						
a position to formulate and implement									
the policies on specified principles									
(Yes/No)									
The entity does not have the financial									
or/human and technical resources									
available for the task (Yes/No)									
It is planned to be done in the next									
financial year (Yes/No)									



## SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

The purpose of this section is to assist entities in showcasing their ability to effectively incorporate the principles and core elements into critical processes and decisions. The Company has complied with all mandatory disclosures stipulated under the Business Responsibility and Sustainability Reporting (BRSR) framework. Moreover, the Company is currently in the process of disclosing leadership indicators in its forthcoming financial years.

PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE







#### **ESSENTIAL INDICATORS:**

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% age of persons in respective category covered by the awareness programmes
Board of Directors (BOD)	1	<ul> <li>Familiarisation/ awareness programmes</li> <li>Code of Conduct and Director's Independence criterion</li> <li>Environmental, social and governance parameters</li> <li>Key regulatory changes, risks and compliances</li> </ul>	
Key Managerial Personnel (KMP)	1	<ul> <li>Familiarisation/ awareness programmes</li> <li>Code of Conduct and Director's Independence criterion</li> <li>Environmental, social and governance parameters</li> <li>Key regulatory changes, risks and compliances</li> </ul>	



Employees other than BOD and KMPs	2	<ul> <li>Code of conduct</li> <li>Prevention of Sexual Harassment at the Workplace</li> <li>Whistle Blower Mechanism</li> <li>Safety Awareness</li> </ul>	100%
Workers	-	-	-

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format:

MONETARY	MONETARY						
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)		
Penalty/ Fine	NA	NA	Nil	NA	NA		
Settlement	NA	NA	Nil	NA	NA		
Compounding fee	NA	NA	Nil	NA	NA		

NON-MONETARY								
Particulars	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)				
Imprisonment	NA	NA	NA	NA				
Punishment	NA	NA	NA	NA				

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions			
This section is not applicable to Suven.				



#### 4. Anti-corruption or Anti-bribery policy:

Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a weblink to the policy.

Suven Pharmaceuticals Limited (SPL) has implemented a comprehensive anti-corruption and anti-bribery policy that is seamlessly integrated into its Code of Business Conduct and Ethics. This signifies the company's commitment to maintaining high standards of professionalism and integrity.

The policy is all-encompassing, covering all individuals associated with SPL, including employees and stakeholders, regardless of roles or locations. It meticulously defines corrupt and bribery-related activities, setting a clear standard for ethical benchmark.

By integrating these extensive components, Suven has established a sturdy ethical framework that permeates its entire operational landscape.

The policy can be accessed at the given link: <a href="https://www.suvenpharm.com/images/pdf/policies/BRSR">https://www.suvenpharm.com/images/pdf/policies/BRSR</a> Policies.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2023-24 (Current Financial	FY 2022-23 (Previous Financial
	Year)	Year)
Directors	Nil	Nil
KMPs	Nil	Nil
Employees	Nil	Nil
Workers	Nil	Nil

6. Details of complaints with regard to conflict of interest:

	FY 2023-24 (Curre	ent Financial Year)	FY 2022-23 (Previo	us Financial Year)
	Number	Remarks	Number	Remarks
Number of	Nil	NA	Nil	NA
complaints received				
in relation to issues of				
Conflict of Interest of				
the Directors				
Number of	Nil	NA	Nil	NA
complaints received				
in relation to issues of				
Conflict of Interest of				
the KMPs				



#### 7. Corrective Actions:

Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest

This section is not applicable to the Company as there were no fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

8. Number of days of account payable ((Accounts payable \*365) / Cost of goods/services procured) in the following format:

Particulars	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
Number of days of accounts Payables	49.83	60.97

#### 9. Open-ness of Business

Provide details of Concentration of purchase and sales with trading houses, dealers, and related parties along -with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY 2023-24	FY 2022-23
		(Current Financial Year)	(Previous Financial Year)
Concentration of	a. Purchases from	Nil	Nil
purchases	trading houses as % of		
	total purchases		
	b. Number of Trading	Nil	Nil
	houses where		
	purchases are made		
	from		
	c. Purchases from top	Nil	Nil
	10 Trading houses as %		
	of total purchases from		
	trading houses		
Concentration of	a. Sale to dealers /	Nil	Nil



Sales	distributed as % of total sales		
	b. Number of dealers / distributions to whom sales are made	Nil	Nil
	c. Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	Nil	Nil
Share of RPTs in	a. Purchases (Purchases with related parties / Total Purchases)	0.3%	1.7%
	b. Sales (Sales to related parties / Total Sales)	0.5%	Nil
	c. Loans & advances (Loans & advances given to related parties / Total loans & advances)	Nil	Nil
	d. Investments (Investments in related parties / Total Investments made)	Nil	Nil



## PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE





















#### **ESSENTIAL INDICATORS:**

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively:

	Current Financial Year	Previous Financial Year	Details of improvements in environmental and social impacts
R&D	NIL	NIL	1
Capex	NIL	NIL	-

#### 2. Sustainable sourcing:

Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, Suven has a sustainable procurement policy, and takes great care to ensure that all materials are sourced in an environmentally and socially responsible manner. To achieve this, the company has implemented a comprehensive Supplier Code of Conduct that outlines the standards and expectations for suppliers.

with company's commitment In line sustainability, we meticulously evaluate all key suppliers using well-defined internal procedures. This evaluation process includes a thorough assessment of various crucial aspects of their operations, encompassing Ethics, Labour practices, Health and Safety protocols, Environmental impact, and overall Management systems.

By conducting these rigorous assessments, the company aims to identify suppliers who align with values and principles, while also promoting continuous improvement in their practices. The



	company's ultimate goal is to build a robust and sustainable supply chain that fosters positive impacts across all levels of operations.
If yes, what percentage of inputs were sourced sustainably?	100%

**3.** Processes in place to reclaim products for reuse, recycle and safe disposal of products at the end of life:

Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Suven takes great pride in maintaining a highly efficient and environmentally conscious waste management system across all the facilities. From the very beginning, we ensure that all types of waste are carefully segregated right at the source of generation.

#### (a) Plastics (including packaging):

Discarded plastic materials are sorted and routed to appropriate destinations, such as recyclers or co-processors, depending on their properties and types.

#### (b) E-waste:

E-waste, undergoes a systematic disposal process, where it is either sold to authorized recyclers or directed to dismantlers for further processing.

(c) Hazardous waste and (d) other waste:

As for Hazardous and Other wastes, they are sent to authorized parties for recycling, reprocessing, co-processing, or landfilling, depending on the nature and type of waste.

**4.** Extended Producer Responsibility (EPR) plan:

Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Yes.

Extended Producer Responsibility (EPR) is applicable to entity's activities.

Suven has obtained EPR registration and the waste collection plan is in line with the requirements.



# PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

















#### **ESSENTIAL INDICATORS:**

1. A) Details of measures for the well-being of employees:

Category		% of employees covered by										
	Total	He	ealth	Accident		Maternity		Paternity		Day Care		
	(A)	Insu	ırance	Insur	ance	Ber	efits	Ben	efits	Facil	Facilities	
		Num	% (B /	Numbe	% (C /	Num	% (D /	Num	% (E /	Num	% (F	
		ber	A)	r (C)	A)	ber	A)	ber	A)	ber	/ A)	
		(B)				(D)		(E)		(F)		
	Permanent employees											
Male	994	994	100	994	100	0	0	_	-	ī	-	
Female	58	58	100	58	100	58	100	-	-	-	1	
Total	1052	1052	100	1052	100	58	100	-	-	-	-	
	Other than Permanent employees											
Male		Company does not have any other than permanent employees.										
Female												
Total												

B) Details of measures for the well-being of workers:

Category		% of employees covered by									
	Total	Healt	h	Accident		Maternity		Paternity		Day Care facilities	
	(A)	insurar	ice	insuran	ice	benefi	ts	Benefi	ts		
		Number	%	Number	%	Number	%	Number	%	Number	% (F /
		(B)	(B /	(C)	(C /	(D)	(D /	(E)	(E /	(F)	A)
			A)		A)		A)		A)		
	Permanent workers										
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
	Other than Permanent workers										
Male	975	975	100	975	100	0	0	-	-	-	-
Female	165	165	100	165	100	165	100	-	-	-	-
Total	1140	1140	100	1140	100	165	100	-	_	-	-



C) Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

Particulars	FY 2023-24	FY 2022-23	
	(Current Financial Year)	(Previous Financial Year)	
Cost incurred on well-being	0.43%	0.25%	
measures as a % of total			
revenue of the Company			

#### 2. Details of retirement benefits, for Current FY and Previous Financial Year:

Benefits	F	FY 2023-24			FY 2022-23		
	(Curre	nt Financial `	Year)	(Previous Financial Year)			
	No. of	No. of	Deducted	No. of	No. of	Deducted and	
	employees	workers	and	employees	workers	deposited with the	
	covered as a	covered	deposited	covered as	covered	authority (Y/N/NA)	
	% of total	as a % of	with the	a % of total	as a % of		
	employees	total	authority	employees	total		
		workers	(Y/N/NA)		workers		
PF	100%	100%	Yes	100%	100%	Yes	
Gratuity	100%	100%	NA	100%	100%	NA	
ESI	6%	100%	Yes	6.355	100%	Yes	
Others:	-	-	-	-	-	-	

#### 3. Accessibility of workplaces:

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the premises / offices of the entity are accessible to differently abled employees and workers.

Suven has a "Policy on Rights of Persons with Disabilities" in place as a part of HR Manual. They provide an intensive support physical, psychological and otherwise, which may be required by a person with benchmark disability for daily activities, to take independent and informed decision to access facilities and participating in all areas of life including education, employment, family and community life and treatment and therapy.



#### 4. Equal Opportunity Policy:

Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Suven has integrated Policy on Rights of Persons with Disabilities into their HR Manual, in accordance with the Rights of Persons with Disabilities Act, 2016, promoting equal opportunities. This policy is also in line with their Human Rights Policy, aimed at eradicating discrimination. They maintain stringent rules against any discrimination, encompassing aspects like race, gender, religion, and age.

For detailed information and access to the policy, kindly visit the following web link:

https://www.suvenpharm.com/images/pdf/policies/BRSR Policies.pdf

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Category	Permanent ei	mployees	Permanent workers	
Gender	Return to work rate Retention rate		Return to work rate	Retention rate
Male	NA	NA	NA	NA
Female	100%	100%	NA	NA
Total	100%	100%	NA	NA

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief:

Category	Yes/No (If yes, then give details of the mechanism in brief)
Permanent Workers	NA
Other than Permanent Workers	Suven Pharmaceuticals Limited has implemented
Permanent Employees	effective measures to address and resolve any
	grievances that may arise within the organization. To
	achieve this, two essential policies have been put in
	place as part of the Human Resources (HR) Manual:
	Grievance Redressal Policy
	Open Door Policy
	The Grievance Redressal Policy aims to provide a
	structured mechanism for employees to voice their
	concerns, or complaints. This policy ensures that all
	individuals working at any location within Suven
	Pharmaceuticals Limited are entitled to fair and
	impartial treatment in the resolution of their issues. By



	implementing this policy, the company ensures that employees' concerns are thoroughly heard, investigated, and resolved in a timely manner, fostering a positive work environment and employee satisfaction.
	In addition to the Grievance Redressal Policy, Suven has also embraced the Open Door Policy. This policy encourages open communication between employees and management, creating a culture of transparency and approachability. Under the Open Door Policy, employees have the freedom to express their ideas, suggestions, and even grievances directly to their superiors or higher management without fear of reprisal. This open channel of communication strengthens the bond between the workforce and the management, promoting a collaborative and harmonious work atmosphere.
Other than Permanent Employees	NA

7. Membership of employees and worker in association(s) or Unions recognised by the entity:

Category	FY 2023-24			FY 2022-23			
	(Current Financial Year)			(Previous Financial Year)			
	Total	No. of	% (B /	Total	No. of	% (D / C)	
	employees	employees /	A)	employees /	employees		
	/ workers	workers in		workers in	/ workers		
	in	respective		respective	in		
	respective	category,		category (C)	respective		
	category	who are part			category,		
	(A)	of			who are		
		association(s)			part of		
		or Union (B)			associatio		
					n(s) or		
					Union (D)		
Total							
Permanent							
Employees							
Male	This is not ap	oplicable to Suve	en, since n		yees are part	of any association	
Female	or union.						
Total							
Permanent							
Workers							
Male							
Female							



## 8. Details of training given to employees and workers:

Category		FY 2023-24						FY 2	2022-23	
		(Curre	nt Fina	ncial Ye	ar)	(Previous Financial Year)				
	Total	On I	Health	On	Skill	Total	On	Health	On Ski	II upgradation
	(A)	and	safety	upgrac	lation	(D)	and	safety		
		measu	res				measu	res		
		No.	% (B	No.	% (C / A)		No.	% (E	No.	% (F / D)
		(B)	/ A)	(C)			(E)	/ D)	(F)	
					Employ	ees				
Male	994	994	100	886	89.13	1102	1102	100%	778	70.60%
Female	58	58	100	53	91.38	63	63	100%	49	77.77%
Total	1052	1052	100	939	89.26	1165	1165	100%	827	70.99%
					Worke	ers				
Male	975	975	100	975	100	1	-	-	1	-
Female	165	165	100	165	100	1	_	_	1	-
Total	1140	1140	100	1140	100	-	-	-	-	-

#### 9. Details of performance and career development reviews of employees and worker:

Category	FY 2023-24			FY 2022-23				
	(Curr	ent Financial Y	'ear)	(F	(Previous Financial Year)			
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)		
Employees								
Male	994	994	100	1102	1024	92.92%		
Female	58	58	100	63	60	95.23%		
Total	1052	1052	100	1165	1084	93.05%		
			Worker	S				
Male	975	975	100	ı	-	-		
Female	165	165	100	ı	ı	-		
Total	1140	1140	100	ı	-	-		

#### 10. Health and safety management system:

S.No	Particulars	Response		
a)	Whether an occupational health and safety	Suven has implemented Occupational health		
	management system has been	and Safety Management System (ISO 45001) in		
	implemented by the entity? (Yes/ No). If	all its facilities covering 100% of the entity.		
	yes, the coverage such system?			
b)	What are the processes used to identify	Suven employs a structured procedure to		
	work-related hazards and assess risks on a	perform risk evaluations for all the		
	routine and non-routine basis by the entity?	operations/activities conducted within its		
		premises. The aim is to manage the risks either		
		by enhancing the current safety measures or		
		introducing new ones to reduce the risk to an		



		acceptable threshold. Any remaining risk following the implementation of Engineering and Administrative controls will be addressed by utilizing Personal Protective Equipment.			
c)	Whether you have processes for workers to	Yes, Suven has a process for workers to report			
	report the work-related hazards and to	work-related hazards. Workers can report work-			
	remove themselves from such risks. (Y/N)	related hazards to the immediate supervisor or			
		Department Head. Also, the workers can report			
		such hazards to the Safety Committee			
		representative or Workers' Committee			
		representative in Safety or Workers' Committee			
		meeting. For immediate resolution, workers can			
		also directly report to Safety In-Charge or Head.			
d)	Do the employees/ worker of the entity	Yes, employees/ workers of the entity have			
	have access to non-occupational medical	access to non-occupational medical and			
	and healthcare services? (Yes/ No)	healthcare services.			

## 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category*	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Lost Time Injury	Employees	0	0
Frequency Rate (LTIFR)	Workers	0.19	0.29
(per one million-person			
hours worked)			
Total recordable work-	Employees	1	0
related injuries	Workers	0	1
No. of fatalities	Employees	0	0
	Workers	0	0
High consequence work-	Employees	0	0
related injury or ill-	Workers	0	0
health (excluding			
fatalities)			

<sup>\*</sup>Including in the contract workforce

## 12. Measures to ensure a safe and healthy workplace:

Describe the measures taken by the entity to	Suven has a well-established strategy for ensuring
ensure a safe and healthy workplace.	Health and Safety within the workplace, placing
	significant emphasis on the well-being of its
	employees as an integral aspect of its operations.
	The company routinely performs workplace
	assessments, provides comprehensive training to all



staff members, diligently investigates any incidents that may occur, and maintains a thorough record of these efforts. Furthermore, Suven conducts regular medical check-ups for its employees, consistently upholding the standards of Health and Safety.

#### 13. Number of Complaints on the following made by employees and workers:

Particulars	FY (2023-24)			FY (2022-23)		
	Current Fin	ancial Year		Previous Financial Year		
	Filed	Pending	Remarks	Filed	Pending	Remarks
	during resolution		during resolution			
	the year at the end			the year at the end		
		of year			of year	
Working	Nil	Nil	-	Nil	Nil	-
Conditions						
Health &	Nil	Nil	_	Nil	Nil	-
Safety						

#### 14. Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

#### 15. Corrective Actions:

Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Suven has diligently followed safety protocols in compliance with state and local regulations, ensuring the maintenance of high hygiene standards. As a testament to these efforts, there were no reported safety incidents throughout the year.



## PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS













#### **ESSENTIAL INDICATORS:**

1. Identification of stakeholders group:

Describe the processes for identifying key stakeholder groups of the entity

Suven recognizes and values the significance of various individuals, groups, institutions, and authorities that are directly or indirectly connected to their organization's activities and business operations. They refer to these entities as "key stakeholders."

Their interaction with these stakeholders takes place through multiple channels of communication, ensuring an open and transparent dialogue.

By actively engaging with diverse stakeholder groups, they gain invaluable insights into their perspectives and concerns. This valuable feedback serves as a foundation for continuously enhancing business strategy and plans. They strive to incorporate constructive suggestions into their decision-making processes, aiming to foster mutually beneficial relationships and contribute positively to the healthcare ecosystem.

**2.** List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group:

Stakeholder	Whether	Channels of	Frequency of	Purpose and scope of
Group	identified as	communication (Email,	engagement	engagement including
	Vulnerable	SMS, Newspaper,	(Annually/	key topics and concerns
	&Marginalized	Pamphlets,	Half yearly/	raised during such
	Group	Advertisement,	Quarterly /	engagement
	(Yes/No)	Community Meetings,	others –	
		Notice Board,	please	
		Website), Other	specify)	



Investors and Shareholders	No	<ul> <li>Email</li> <li>Stock Exchange(SE) intimations</li> <li>Analysts meet /conference calls</li> <li>Annual General Meeting</li> <li>annual report,</li> <li>quarterly results, media releases</li> <li>Company website</li> <li>Newspaper advertisements</li> </ul>	Quarterly, Annual and on need basis	<ul> <li>To update the investors on Business and Financial performances of the Company</li> <li>To address shareholder queries and to take suggestions</li> <li>Understanding shareholder's expectations</li> </ul>
Employees and workers	No	<ul><li>Emails</li><li>Website</li><li>Notice board</li><li>Meetings</li></ul>	On need basis	<ul> <li>To know the Concerns of Employees &amp; workers and to take Feedbacks and suggestions</li> <li>To encourage transparent engagement</li> <li>Training &amp; Development</li> <li>Career Growth, Health &amp; Safety of the employees and workers</li> </ul>
Government / Regulatory Authorities	No	<ul> <li>Periodical Regulatory filings</li> <li>Emails, letters and Representations</li> </ul>	Periodically as per the requirement under relevant Act/Rules Regulations	<ul> <li>Our engagement with regulatory authorities is to ensure the compliances with the various applicable laws.</li> <li>To keep continuous Governance with highest standards of compliance.</li> <li>To discuss, understand and discharge responsibilities in matters pertaining</li> </ul>



				to the Industry.
Customers	No	<ul> <li>Calls</li> <li>Emails</li> <li>Physical and Virtual Meetings</li> <li>Feedbacks</li> <li>Website</li> </ul>	At Regular interval	<ul> <li>To ensure timely supply of products and services</li> <li>To address customer queries, take suggestions and feedbacks.</li> <li>To understand the requirement of customers.</li> </ul>
Suppliers and Contractors	No	<ul> <li>Calls</li> <li>Emails</li> <li>Physical and Virtual Meetings</li> </ul>	Need basis	<ul> <li>To ensure         undisrupted         business         operations with         the sufficient         material         availability, timely         availability of         services, the         meeting of quality         and quantity         supplies as per         company`s         requirement.</li> <li>To settle payment         related issues.</li> </ul>
Local Communities	No	<ul> <li>Field visits and digital channels through CSR implementing agency</li> </ul>	Need basis	<ul> <li>To develop and improve the standard of society         /community through the Corporate Social Responsibility.</li> <li>To improve environmental sustainability</li> <li>To promote science education among students.</li> </ul>



# PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS







#### **ESSENTIAL INDICATORS:**

**1.** Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-2	24 (Current Finar	ncial Year)	FY 2022-23 (Previous Financial Year)			
	Total (A)	No. of	% (B / A)	Total (C)	No. of	% (D / C)	
		employees /			employees /		
		workers			workers		
		covered (B)			covered (D)		
		I	Employees				
Permanent	1052	1052	100%	1165	1165	100%	
Other than		_	_				
permanent	_	_	_	_	_	_	
Total	1052	1052	100%	1165	1165	100%	
Employees	1032	1052	100%	1105	1105	100%	
			Workers				
Permanent	0	0	-	0	0	-	
Other than	1140	1140	100%	1411	1411	100%	
permanent							
Total Workers	1140	1140	100%	1411	1411	100%	

**2.** Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-24 (Current Financial Year)				FY 2022-23 (Previous Financial Year)				Year)	
	Total	Equal	to	More	than	Total	Equal	to	More	than
	(A)	Minimu	ım	Minimum		(D)	Minimu	ım	Minimum	
		Wage		Wage			Wage		Wage	
		No.(B)	%(B/A)	No.(C)	%(C/A)		No.(E)	%(E/D)	No.(F)	%(F/D)
Employees					loyees					
Permanent										
Male	994	0	-	994	100	1102	0	-	1102	100%
Female	58	0	-	58	100	63	0	-	63	100%
Other than										
Permanent										
Male	0	-	-	-	1	0	-	-	-	-
Female	0	-	-	-	-	0	-	-	-	-



	Workers									
Permanent										
Male	0	-	-	1	-	0	-	-	-	-
Female	0	-	-	-	-	0	-	-	-	-
Other than										
Permanent										
Male	975	0	-	975	100	1303	0	-	1303	100%
Female	165	0	-	165	100	108	0	-	108	100%

- **3.** Details of remuneration/salary/wages, in the following format:
  - a. Median remuneration / wages:

Category	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of	6	30,00,000	2	30,00,000
Directors (BoD)				
Key Managerial	5	3,40,00,000	-	-
Personnel (KMP)*				
Employees other	989	6,02,550	58	3,45,400
than BoD and				
KMP				
Workers	-	-	-	-

<sup>\*</sup>KMP here includes – Executive Chairman, Managing Director, Chief Executive Officer, Chief Financial Officer, Company Secretary

b. Gross wages paid to Female as % of total wages paid by the entity, in the following format;

	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Gross wages paid to females as %	,	5.41
of total wages		

#### **4.** Focal point for addressing human rights:

Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, Suven has established a Works Committee as part of the direct touch initiative dedicated to addressing human rights concerns.

The head of the works committee holds responsibility for handling any human rights issues that may arise due to or be linked to the business.



**5.** Internal mechanisms in place to redress grievances related to human rights issues:

Describe the internal mechanisms in place to redress grievances related to human rights issues.

At Suven, the Code of Conduct incorporates guidance on human rights matters. Suven provides a Whistle Blower Policy, Grievance Redressal Policy, and Open-Door Policy, which enables and encourages stakeholders to raise concerns regarding any violations of the Code of Conduct. The Works Committee handles all reported concerns diligently. Furthermore, employees have the option to report issues directly to the head of the works committee.

**6.** Number of Complaints on the following made by employees and workers:

Category	FY 2023-24 (Current Financial Year)			FY 2022	-23 (Previo	ıs Fin	ancial Year)		
	Filed	Pending	Remarks	Filed	Pending		Remarks		
	during	resolution		during	resolution	at			
	the	at the end		the	the end	of			
	year	of year		year	year				
Sexual Harassment									
Discrimination at									
workplace									
Child Labour									
Forced	There v	There were no complaints on the given parameters during the reporting year as							
Labour/Involuntary	well as the previous year								
Labour									
Wages									
Other human rights									
related issues									

**7.** Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
Total Complaints reported under Sexual	Nil	Nil
Harassment on of Women at Workplace		
(Prevention, Prohibition and Redressal)		
Act, 2013 (POSH)		
Complaints on POSH as a % of female employees / workers	Nil	Nil
Complaints on POSH upheld	Nil	Nil



#### **8.** Prevention of discrimination and harassment cases:

Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases

The Whistle Blower Policy, Open Door Policy, Prevention Of Sexual Harassment (POSH) Policy implemented by Suven, mentions a clause on confidentiality of complaint / Protection against victimization. It states that the disclosures of wrongful conduct are submitted on a confidential basis or submitted anonymously. Such disclosures are confidential to the extent possible, convenient with the need to conduct an adequate investigation. Suven takes stringent actions against any Director, Supervisor or employee found to have so violated this clause.

**9.** Human rights requirements forming part of your business agreements and contracts:

Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes, As a component of the vendor onboarding process, the human rights-related criteria are addressed, and written consent is obtained regarding Suven's Supplier Code of Conduct.

#### **10.** Assessments for the year:

Particulars	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	-

**11.** Corrective Actions to address significant risks / concerns arising from the assessments:

Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Suven has taken corrective actions to address significant risk such as conducting physical inspections of employees and other workers on the shop floor, performing safety audits, EHS (Environment, Health, and Safety) assessments, labour and ethics audits, internal audits, statutory inspections, and providing regular training sessions for education purposes.



# PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT





















### **ESSENTIAL INDICATORS:**

1. Details of total energy consumption and energy intensity, in the following format:

Parameter	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
	(In giga joules)	(In giga joules)
From F	Renewable Sources	
Total electricity consumption (A)	5860.72	2340.57
Total fuel consumption (B)	5912.54	0
Energy consumption through other sources	0	0
(C)		
Total energy consumption (A+B+C)	11773.26	2340.57
From Non-Renewable Sources		
Total electricity consumption (D)	115345.95	170225.10
Total fuel consumption (E)	336375.62	541804.90
Energy consumption through other	0	0
sources (F)		
Total energy consumed from non-	451721.57	712030
renewable sources (D+E+F)		
Total energy consumed (A+B+C+D+E+F)	463494.83	714370.57
Energy intensity per lakh of turnover (Total	4.521	5.370
energy consumed / Revenue from		
operations)		
Energy intensity per lakh of turnover	0.201	0.243



adjusted for Purchasing Power Parity		
(PPP)*		
(Total water consumption / Revenue from		
operations adjusted for PPP)		
Energy intensity in terms of physical output	-	-
Energy intensity (optional) – the relevant	-	-
metric may be selected by the entity		

<sup>\*</sup>The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF- for India. For the years ended March 31, 2024 and March 31, 2023, it is 22.401 and 22.167, respectively.

An external assessment on the said parameter is conducted by third party for the FY 2023-24.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

This particular section is not applicable, as Suven has not been identified as designated consumer under Performance, Achieve and Trade (PAT) Scheme of the Government of India.

**3.** Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	47524.80	47328.40
(iii) Third party water	137394.10	198925.30
(iv) Seawater / desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in	184918.90	246253.70
kilolitres) (i + ii + iii + iv + v)		
Total volume of water consumption (in kilolitres)	184918.90	246253.70
Water intensity per lakh of turnover (Water consumed / turnover)	1.80	1.851



Water intensity per lakh of turnover	0.0805	0.0837
adjusted for Purchasing Power Parity (PPP)*		
(Total water consumption / Revenue from		
operations adjusted for PPP)		
Water intensity in terms of physical output	-	-
Water intensity (optional) – the relevant	-	-
metric may be selected by the entity		

<sup>\*</sup>The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF- for India. For the years ended March 31, 2024 and March 31, 2023, it is 22.401 and 22.167, respectively.

An external assessment on the said parameter is conducted by third party for the FY 2023-24.

## **4.** Provide the following details related to water discharged:

Parameter	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
Water discharge by destination a	and level of treatment (in kilolitres)	
(i) To Surface water	-	-
-No treatment	-	-
-With treatment – please	-	-
specify level of treatment		
(ii) To Groundwater	-	-
-No treatment	-	-
-With treatment – please specify level of treatment	-	-
(iii) To Seawater	-	-
-No treatment	-	-
-With treatment – please	-	-
specify level of treatment		
(iv) Sent to third parties	36108.10	62054.40
-No treatment	-	-
-With treatment – please specify level of treatment	36108.10	62054.40
(v) Others	-	-
-No treatment		-
-With treatment – please specify level of treatment	-	-
Total water discharged (in kilolitres)	36108.10	62054.40



An external assessment on the said parameter is conducted by third party for the FY 2023-24.

#### **5.** Mechanism for Zero Liquid Discharge:

Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, Suven has successfully implemented a comprehensive Zero Liquid Discharge(ZLD) program, which has the objective of completely eliminating liquid waste from operations. This program encompasses all aspects of business activities and is specifically designed to minimize the discharge of pollutants into the environment. The ZLD system treats wastewaters, recycling them for reuse in utilities, thus helping to decrease fresh water consumption.

To achieve this, significant investments have been made in advanced treatment and discharge systems. The water processed through effluent treatment plant(s) is efficiently treated and subsequently utilized for in-house plantation purposes.

Furthermore, Suven maintains an ongoing commitment to continuous improvement, constantly exploring innovative approaches to enhance our processes and further reduce environmental footprint.

**6.** Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify	FY 2023-24	FY 2022-23
	unit	(Current Financial Year)	(Previous Financial Year)
NOx	MT	17.66	18.72
SOx	MT	52.63	54.52
Particulate matter (PM)	MT	26.97	27.18
Persistent organic	-	-	-
pollutants (POP)			
Volatile organic compounds	-	-	-
(VOC)			
Hazardous air pollutants	-	-	-
(HAP)			
Others – please specify	-	-	-



An external assessment on the said parameter is conducted by third party for the FY 2023-24.

**7.** Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	41,183	48,594
Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	Metric tonnes of CO2 equivalent	22,941	33,723
Total Scope 1 and Scope 2 emissions per lakh of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)		0.630	0.618
Total Scope 1 and Scope 2 emission intensity per lakh of turnover adjusted for Purchasing Power Parity (PPP)* (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	-	0.0281	0.0280
Total Scope 1 and Scope 2 emission intensity in terms of physical output	-	-	-
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	-	-	-

<sup>\*</sup>The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF- for India. For the years ended March 31, 2024 and March 31, 2023, it is 22.401 and 22.167, respectively.



An external assessment on the said parameter is conducted by third party for the FY 2023-24.

**8.** Project related to reducing Green House Gas emission:

Does the entity have any project related to reducing Green House Gas emission? If yes, then provide details.

Yes.

We recognize the vital importance of reducing GHG emissions not only for the sustainability of our operations but also for the larger environmental impact. We have actively invested in renewable energy projects and installed rooftop and ground-mounted solar plants of 3.05 MW at various sites. We have also conducted biomass co-firing trials in our process boilers for steam generation.

Our projects also involve optimizing energy efficiency across operations and implemented the following during FY 23-24:

- Installed auto On/Off switch with temperature controller for cooling towers,
- Installed the Flash steam recovery system and reused the flash steam as a heating utility for the methanol distillation column,
- Dry vacuum pumps for the O-Xylene distillation process to replace the steam consumption
- Installed VFDs for the cooling tower fans to reduce the speed based on the temperature set point
- Replaced conventional lights with LED lights
- Replaced old and Rewind motors with Highefficiency motors, etc.

We have also identified the following initiatives for the implementation in FY24-25:

- Replacement of conventional utility of Unit-1 with high energy efficient chiller & air compressor
- Energy Recovery from Air compressors
- Existing Aluminium fans to be replaced with high energy-efficient cooling fans
- Auto tube cleaning system for the Chiller Condensers
- Replacement of the IE-2 Motors & Re-



wounded motors with IE-3 Motors

- Replacement of conventional vacuum pumps (water steam Jet) with dry screw vacuum pumps
- Replacing of steam purging hot water system to Skid mounted (PHE) hot water systems

Through regular Energy Audits and assessments, we identify areas of improvement and implement energy-efficient technologies and practices which will also help in reducing our GHG emissions.

## 9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Waste generated (in metric tonnes)	(current i manciai rear)	(1 Tevious i maneiar rear)
Plastic waste (A)	25.64	42.81
E-waste (B)	3.80	4.77
Bio-medical waste (C)	3.50	3.94
Construction and demolition waste (D)	0.85	0
Battery waste (E)	2.40	3.56
Radioactive waste (F)	0	0
	5926.78	9438.73
Other Hazardous waste. Please specify, if any. (G) Other Hazardous wastes includes Expired materials/products, Spent carbon, Process organic residues, Mixed/Spent solvents, Waste oil, ZLD sludge and salts, etc Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector) Other Non-hazardous wastes includes Coal ash, packing material, detoxified glass waste, detoxified containers, other scarp etc	2847.12	3277.38
Total (A+ B + C + D + E + F + G + H)	8810.10	12771.18
Waste intensity per lakh of turnover	0.0859	0.0960
(Total waste generated / Revenue from operations)		
Waste intensity per lakh of turnover adjusted for Purchasing Power Parity (PPP)*	0.003	0.004



(Total waste generated / Revenue from			
operations adjusted for PPP)			
Waste intensity in terms of physical output	-		-
Waste intensity (optional) – the relevant	-		-
metric may be selected by the entity			
For each category of waste generated, total	waste recovered th	rough	recycling, re-using or other
recovery operations (in metric tonnes)			
Category of waste			
(i) Recycled	0		0
(ii) Re-used	0		0
(iii) Other recovery operations	0		0
Total	0		0
For each category of waste generated, total w	vaste disposed by na	ature of	disposal method (in metric
tonnes)			
Category of waste			
(i) Incineration	15.40		93.02
(ii) Landfilling	3789.21		5625.04
(iii) Other disposal operations	5091.64		7013.58
Total	8896.25		12731.64

<sup>\*</sup>The revenue from operations has been adjusted for PPP based on the latest PPP conversion factor published by the IMF- for India. For the years ended March 31, 2024 and March 31, 2023, it is 22.401

and 22.167, respectively.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

An external assessment on the said parameter is conducted by third party for the FY 2023-24.

## **10.** Waste management practices adopted in the establishment:

Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

Suven has a formal procedure for Management of Hazardous and other waste. The procedure is inline with the Local regulations. The waste generated in the operations is being segregated at source. The waste is packed in suitable packing arrangements per the comparability as requirements and stored in dedicated compartments with a labelling arrangement. The waste is being sent to any one of the disposal options as prescribed by authority, such as Recycle, Reprocess, Co-process, Incineration, and Landfill.



**11.** If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

S. No	Location of operations/offices	Type of operations	Whether the conditions of
			environmental approval /
			clearance are being complied
			with? (Y/N) If no, the reasons
			thereof and corrective action
			taken, if any.
	Suven does not have any operations/offices in/around ecologically sensitive areas.		

**12.** Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Environmental Impact Assessment is not applicable to Suven.

**13.** Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes, Suven is fully compliant with all the applicable environmental laws/regulations/guidelines in India including but not limited to Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules.



PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT















### **ESSENTIAL INDICATORS:**

**1.** A) Affiliations with trade and industry chambers/ associations:

Number of affiliations with trade and industry	Suven Pharmaceuticals Limited has affiliations with
chambers/ associations.	3 trade and industry chambers/associations.

B) List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to:

S. No.	Name of the trade and industry	Reach of trade and industry chambers/
	chambers/ associations	associations (State/National)
1.	Pharmaceuticals Export Promotion Council of India (Pharmexcil)	National
2.	Bulk Drug Manufacturers Association (BDMA)	National
3.	Federation of Telangana Chambers of Commerce and Industry (FTCCI)	State

**2.** Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities:

Name of authority	Brief of the case	Corrective action taken			
Suven has not engaged in any anti-competitive conduct.					



# PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT































#### **ESSENTIAL INDICATORS:**

Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and	SIA	Date	of	Whether	Results	Relevant Web link
brief details	Notificatio	notification		conducted	communic	
of project	n No.			by	ated in	
				independe	public	
				nt	domain	
				external	(Yes / No)	
				agency		
				(Yes / No)		

This section is not applicable to Suven as there were no projects that required Social Impact Assessment (SIA) to be undertaken under the law.

**2.** Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Ī	S.	Name of	State	District	No.	of	% of PAFs	Amounts paid to PAFs in
	No.	Project for			Project		covered by	the FY (In INR)
		which R&R is			Affected		R&R	
		ongoing			Families			
					(PAFs)			

This section is not applicable to Suven as there were no projects that required Rehabilitation and Resettlement (R&R).

**3.** Community redressal mechanism:

Describe the mechanisms to receive and redress grievances of the community.

Suven has established a grievance redressal policy. Anyone associated with the company can contact wbm@suvenpharm.com to report their concerns. The company will review the matter and, based on its nature, forward it to the appropriate



department head at the relevant site. The concerned department will then reach out to the stakeholder, discuss the issue, and work on resolving it promptly.

Suven has also designated site-level administrators to address and resolve any concerns from local communities.

**4.** Percentage of input material (inputs to total inputs by value) sourced from suppliers:

Category	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	32.51%	27.64%
Sourced directly from within India49	67.49%	33.22%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, % of total wage cost.

Location	FY 2023-24	FY 2022-23	
	(Current Financial Year)	(Previous Financial Year)	
Rural	-	-	
Semi- Urban	13.46	14.65	
Urban	60.71	67.19	
Metropolitan	25.83	18.16	



## PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER













## **ESSENTIAL INDICATORS:**

**1.** Consumer Complaints and feedback:

Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Not applicable since Suven is engaged in CDMO business model wherein it supplies R&D based raw materials and other speciality chemicals on a campaign basis to other global innovator companies. Hence, it does not have end users of the products either in India or abroad.

**2.** Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

Category	As a percentage to total turnover
Environmental and social parameters relevant to	All the products of the Suven carries information
the product	pertaining to the safe and responsible usage.
Safe and responsible usage	
Recycling and/or safe disposal	

**3.** Number of consumer complaints in respect of the following:

Category	FY 2023-24 (Current Financial Year)		Remarks	FY 2022- Financial Ye	,	Remarks
	Received Pending			Received	Pending	
	during	resolution at		during the	resolution at	
	the year	end of year		year	end of year	
Data privacy						
Advertising						
Cyber-security						
Delivery of essential	There were no complaints on the mentioned parameters during the					
services	reporting year as well as the previous year.					
Restrictive Trade	, ,					
Practices						
Unfair Trade Practices						
Other						



#### **4.** Details of instances of product recalls on account of safety issues:

Particulars	Number	Reasons for recall	
Voluntary recalls	Nil	NA	
Forced recalls	Nil	NA	

#### **5.** Cyber security policy:

Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, Suven maintains a comprehensive Cyber Security Policy that outlines the company's strategic approach to information security. This policy forms the foundation of the SUVEN Information Security Management System (ISMS). The ISMS proactively identify, mitigates, monitors, detects, and manages information security risks to safeguard controlled information assets, data, and information. Regular data backups ensure protection against unauthorized access and modifications during storage, with provisions for timely recovery in case of incidents or disasters.

The policy includes detailed procedures for backup methods, schedules, locations, and retention, along with evidence of restoration tests. Suven implements perimeter Gateway security for IT Systems and ensures endpoint security for users. Sensitive data is encrypted for storage using a backup solution. Suven employs qualified professionals and performs background verifications to validate candidate information. The Cyber Security Policy is a dynamic document subject to periodic independent review and management evaluation as per the SUVEN Governance Support Process. Mandatory reviews of the policy occur at least once every three years from the effective date.

For more details on the policy, please refer to the provided link: https://www.suvenpharm.com/images/pdf/policies/BRSR Policies.pdf

#### **6.** Corrective Actions:

Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services

This section does not find applicability within the context of Suven since there were no issues relating to the same.

#### **7.** Provide the following information relating to data breaches:

Particulars	FY 2023-24	FY 2022-23
	(Current Financial Year)	(Previous Financial Year)
Number of instances of data breaches	NIL	NIL
Percentage of data breaches involving personally identifiable information of customers	NIL	NIL
Impact, if any, of the data breaches	NA	NA